

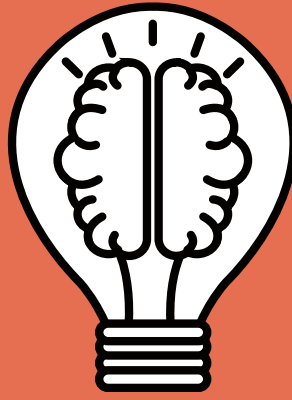
PROBLEM SOLVING PROCESS



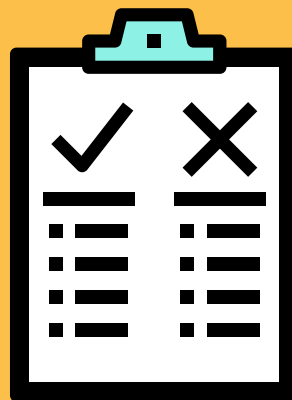
Identify the problem



What is causing the problem?



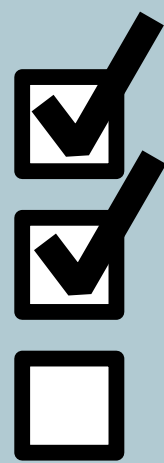
Brainstorm possible solutions



Evaluate pros and cons of suggested solutions



Put the solution into action



Evaluate the process outcome